

# Tefal®

ingenio®

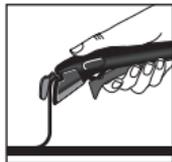


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[www.tefal.co.uk](http://www.tefal.co.uk)



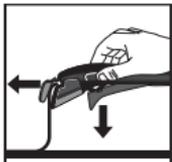
(Fig.1)



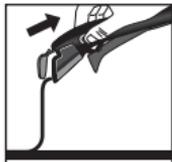
(Fig.2a)



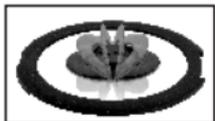
(Fig.2b)



(Fig.3)



(Fig.4)



(Fig.5)



(Fig.6)



(Fig.7)



(Fig.8)



(Fig.9)

**10 YEARS**  
GUARANTEE  
ON HANDLE



# All the advantages of a removable handle

More elegant and practical, the new Ingenio handle can be removed making Ingenio saucepans, frying pans, saute pans and stirfry pans easy to stack and store in a minimum space. In addition you can switch from one pan to another and move it from the hob, into the oven (max 260°C, do not leave the handle on the pan in the oven), or onto the table for serving, to the fridge, into the dishwasher in a click.

## CAUTION

Ingenio cookware cannot be used in the microwave oven.

Remove the handle and the lid after you have placed the pan in the oven.

### For a long-lasting Ingenio handle:

- it is recommended to remove the handle during cooking when it is not required to prevent it from overheating and ensure its durability,
- to do not wash the handle in the dishwasher, nor submerge it in water. Simply wipe clean with a damp cloth.

Overheating the handle can damage or break it. The handle may therefore no longer function correctly and there is the risk that the pan could fall and you could burn yourself.

If you notice any heat damage to the handle it is advised that you do not use it and you should replace it with a new one.

If your pan becomes misshapen after a knock or a fall, it should no longer be used and we recommend that you replace it with a new one. If you continue to use the pan ensure that you can still fit the handle securely on the pan and be aware that you will be using the pan at your own risk.

### There are five types of lids in the Ingenio range:

- stackable see-through lids with silicone and foldable knobs for all Ingenio saucepans, (Fig.5)
- plastic lids and silicone lids for food conservation,\* (Fig.9)
- a stainless steel multi diameter and draining lid (14/16/18/20) for Ingenio saucepans up to 20cm, (Fig.6)
- a stainless steel multi diameter and anti-splattering lid (24/26/28cm) for Ingenio frying pans and sauté pans up to 28cm, (Fig.7)

- cast Aluminium lids (18/20/22/24cm) to cook on hobs or into the oven (up to 260°C). (Fig.8)  
The lid and its knob can be hot after a prolonged use. For safety you should use an oven glove.

Except for cast aluminium lids, Ingenio lids are not oven safe.

- \* **Caution: do not store your pans for more than 1 day in the refrigerator. The silicone lid allows the preservation of food preparations. It is not appropriate to preserve fatty or oily food.**

The silicone lid is not suitable for cooking and must not be used in the oven or in the microwave oven.

## Handle instructions



### ***Before attaching the handle***

- 1.** Opening the handle: using your thumb and index finger press simultaneously on the two side unlocking buttons. (Fig. 1)
- 2.** Fixing the handle. Place the open handle on the rim of the Ingenio pan. Squeeze on the underside lever to lock the handle in position so that the handle grips the edge of the pan (Fig.2a). The handle is now locked in position and you can use your Ingenio pan.
- 3.** Recommended position for holding the handle whilst in use. (Fig.2b)

**Caution: Always keep the lever closed with your fingers and never press on the unlocking buttons while handling the pan.**

## **Removing the handle**

- 1.** To remove the handle, place the Ingenio pan on a flat, stable, heat-resistant surface. Press the unlocking buttons using your index finger and thumb, positioning your hand to free the lever. (Fig.3)
- 2.** The handle is unlocked and can now be removed from the pan. (Fig.4)

### Caution:

never use the handle on makes or types of cookware other than Tefal Ingenio cookware. The Ingenio handle has been designed exclusively for the Tefal Ingenio range.

**Take care when placing pans on gas hobs as the number of support legs vary and small pans in particular may need a trivet, which most gas hob manufacturers will supply with their hobs or can be bought from them separately.**

**Warning: To avoid small diameter saucepans (14 to 16 cm) overturning, use the handle for carrying only.**

**Caution: Children should be supervised to ensure that they do not play with the handle to avoid the risk of tiny fingers becoming trapped in the mechanism.**

## **Care instructions**

Before using your pan remove all packaging and stickers and wash in warm, soapy water, rinse and dry thoroughly. Before using non-stick interiors for the first time, condition the pan by spreading one teaspoon of cooking oil over the interior with a clean cloth. Wipe off any excess. You should then condition the pan regularly to maintain the performance of the non-stick coating. Pans are oven safe up to 260°C (500F°). Take care to remove handle and lids.

### **To preserve the non-stick coating:**

- in order to avoid overheating your empty pan, follow the THERMO-SPOT® heat indicator instructions: The spot turns solid red when the pan is perfectly preheated (approximately 190°C) and ready to cook. When the spot turns solid red, reduce the heat to maintain the temperature,
- never heat fat or oil to the extent that it burns and turns black,
- do not use knives and whisks. Slight surface marks or abrasions are normal and will not affect the performance of the non-stick coating,
- never put cold water directly into a hot pan. Sudden changes of temperature may cause metal to warp, resulting in an uneven base,

- for stainless steel pans, add salt to water only after it has come to the boil (to avoid salt grains damaging the stainless steel).

#### Cleaning instructions:

#### **CAUTION**

**To prolong the life of your pan, we recommend hand washing with a non-abrasive sponge.**

**Dishwasher use: it is preferable to use gentle detergents such as a liquid or gel. Do not put the handle in the dishwasher. Simply wipe the handle with a damp cloth.**

#### a) For interior and exterior coated pans:

- clean the inner and outer coatings of your pan with hot water, washing up liquid and a sponge, (scouring powder and scouring pads are not suitable for use for cleaning pans).

#### b) For enamel pans:

- clean the enamelled outside of the pans regularly; abrasive pads can be used,
- in the dishwasher, the outer coating may become dulled and discoloured due to the action of certain detergents. Our guarantee does not cover this type of wear.

#### c) For stainless steel pans:

- clean pans thoroughly with a special cleaning agent for stainless steel equipment,
- a blue or yellow discolouration may appear on your products. This is a natural occurrence with stainless steel, due to overheating and is in no way harmful,
- if you burn food in pans, which have a stainless steel interior, fill them with warm water and leave to soak for about an hour. Afterwards, wash them with washing up liquid and a sponge.

#### Induction hobs:

Never heat your pan when it is empty because this could damage the non-stick coating and warp the base. For the base of your induction pan: dry it after each cleaning. A light blue or yellow colour can appear. It is natural, not dangerous and can be eliminated with a commercial cleaning product for stainless steel utensils, or with lemon juice or white vinegar. We recommend that you use an abrasive sponge only for the base.

#### For safety purposes:

Never leave the handle of your pan sticking out over the edge of the cooker. Never put a hot pan on the floor or near the edge of a kitchen surface. Let it cool down and keep out of reach of children, and persons with reduced physical, sensory or mental capabilities. Use a lid to prevent burns caused by splashing.

Do not overheat your pan to avoid fumes that could be dangerous for small animals with particularly sensitive respiratory systems, like birds. We recommend that birds should not be kept in the kitchen.

**Tefal cannot be held responsible for damage caused by use of products in the Ingenio range that does not comply with the use intended for and permitted by Tefal, as described in the instructions for use.**

Tefal may not be held responsible for damage caused by the use of products in the Ingenio range with cookware utensils from other brands.

Such incorrect use includes using an Ingenio handle with cookware from another brand and/or using an Ingenio cookware with a gripping device from another brand.

However, all the various types of Tefal Ingenio handles can be used on any of the Ingenio range of pans. Ingenio pots & pans can be disposed of at a recycling point.

## The Tefal Ingenio Guarantee

Tefal frying pans and saucepans along with their accessories are guaranteed by Tefal against any material or manufacturing defect, for **2 years** from the date of purchase or delivery date in the countries which appear on the list on the last page of this instruction manual. The non-stick coating is guaranteed against blistering and peeling. The duration of the guarantee will depend on specific legislation or agreements in force in the country of purchase.

In the event of a problem, the user must contact the appropriate telephone number as set out in the Country list. Once the product has been received with its proof of purchase enclosed an inspection will be carried out. If a fault is found, with it, a new product will be sent or equivalent in exchange. Under the terms of this guarantee Tefal has no further obligations other than to replace a faulty product.

This guarantee does not cover damage arising from shocks, or if the product is knocked or dropped, improper use, failure to follow the instructions for use and maintenance, or as a result of an unauthorised modification or repair. It also does not include normal product wear and tear, nor the following cases:

- overheating, prolonged exposure to the heat from a flame or when empty,
- stains, discolouration or scratches on the inside or outside,
- any discolouration caused by fire, flood, etc...
- dust or insects getting inside the product,
- professional or commercial use or in the workplace,
- any glass or porcelain ware in the product,
- damage from thermal shocks.

Additional non-stick guarantee for UK and ROI:

The non-stick coating is guaranteed for the life of the pan against blistering and peeling. This guarantee does not cover sticking or damage caused by incorrect use nor in the cases as listed above.

Tefal/T-fal guarantees that the non-stick coating complies with regulations covering materials in contact with food.

### **Additional characteristics to the guarantee for the Ingenio 5 handle:**

The Ingenio 5 handle is guaranteed by Tefal for **10 years**, from the date of purchase or delivery date, against any material or manufacturing defect.

**Special exclusions for the Ingenio 5 handle:**

- use with a pan of a brand other than Tefal/T-Fal,
- burns caused by gas flame,
- use in an oven,
- cleaning in a dishwasher,
- use for lifting a load greater than 10 kg.

**Consumers' Rights and additional information**

Tefal guarantees do not affect local consumer statutory rights, which may neither be excluded nor limited, nor the consumer's statutory rights before a retailer from whom the product may have been bought. These guarantees offer the consumer specific rights, and furthermore the consumer may enjoy special rights, depending on the Country, State or Province. The consumer may make use of these rights as he or she sees fit.

Handles and other accessories, which can be directly replaced by the user, may be purchased, if they are available locally, as explained on the internet site [www.tefal.com](http://www.tefal.com).

Furthermore, guarantee conditions are also available on [www.tefal.com](http://www.tefal.com)

It is possible to purchase replacement or additional handles. For details please consult [www.tefal.co.uk](http://www.tefal.co.uk)

**HELPLINE FOR UK AND ROI:**

For full guarantee terms and conditions, use and care and further help and advice please visit:

[www.tefal.co.uk](http://www.tefal.co.uk) Alternatively call: UK: 0345 602 1454, ROI: 01 677 4003

AUSTRALIA / NEW ZEALAND

- 1300 307 824 - Australia / 0800 700 711 - New Zealand. Alternatively [www.tefal.com.au](http://www.tefal.com.au) or [www.tefal.co.nz](http://www.tefal.co.nz)

In Australia «Our goods come with guarantees that cannot be excluded under the Australian Consumer Law. You are entitled to a replacement or refund for a major failure and compensation for any other reasonably foreseeable loss or damage. You are also entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and the failures does not amount to a major failure». This Guarantee does not cover freight or any other costs incurred by you in making a claim. To claim, please contact the customer service phone number, or deliver your product to: Reply Paid 83197 GROUPE SEB AUSTRALIA - NEWINGTON - NSW 2127. For all other countries, please consult our website [www.tefal.com](http://www.tefal.com) for further information

## INTERNATIONAL GUARANTEE - COUNTRY LIST

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|----------------------------------|--------------------------------------------------------------------------------------------------------|-----------------------|---------------------------------------|
| ALGERIA                          | CUA<br>8 rue Paris de Chateaux<br>Saint Laurent Ouan                                                   | 1 an<br>1 year        | [0]41 28 18 53                        |
| ARGENTINA                        | GRUPO SES ARGENTINA S.A.<br>Biltinghurst 753 3°<br>C1125DTK<br>Capital Federal - Buenos Aires          | 2 años<br>2 years     | 0800-122-2732                         |
| ARMENIA                          | ԳՐՄ Գրուպու ՍԵՐ<br>125171, Մոսկվա Դեպարտամենտ<br>Կոմ. սր. 15A, շ. 15                                   | 2 années<br>2 years   | (010) 55-76-07                        |
| AUSTRALIA                        | GRUPO SES AUSTRALIA<br>PO Box 7935<br>Silverwater NSW 2128                                             | 1 year                | 207 467 944                           |
| ÖSTERREICH                       | SEB ÖSTERREICH GmbH<br>Capitain 21 - Businesspark Wien                                                 | 2 Jahre               |                                       |
| AUSTRIA                          | SÜD. Liebenaustrasse A02 702<br>2315 Brunn am Gebirge                                                  | 2 years               | 01 866 79 299 00                      |
| Belgique BELGIE                  | GRUPE SES BELGIUM SA NV<br>25 avenue de l'Esplanade - ZI<br>6220 Heuleux                               | 2 ans<br>2 years      | 070 23 31 59                          |
| БЕЛАРУСЬ                         | ՅՈՒՂԻՆԱ ՍԵՐ-ԲԵՐՍԻԱ<br>12517 - Մոսկվա, Լուսարդարան<br>ձուգող, ճ. 15A, օդ. 3                             | 2 года<br>2 years     | 172 239 280                           |
| BELARUS                          | ՏԵՐ Դեվոլոպմենտ<br>Փրեզիսնտիվո ԿՄ<br>Միասոն ՈՒՍ ԴՆՍՍ Տար. 6/0                                          | 2 год/line<br>2 years | Info-линия за потребате<br>33 551 220 |
| BOSNIA HERCEGOVINA               | SER COMERCIAL DE PRODUTOS<br>DOMESTICOS LTDA<br>Rua Verãncio Aires 43343/447<br>Pirapetã, São Paulo/SP | 1 ano                 | 0800-119933                           |
| BRAZIL                           | ПЪЛТ СЕБ БЪЛГАРИЯ ЕООД<br>91 Борова 52 Г, ет. 1, офис 1.<br>1682 София                                 | 2 години<br>2 years   | 0700 10 330                           |
| BULGARIA                         | GRUPE SES CANADA<br>345 Pausanias Avenue<br>Toronto, ON, M1V 3N6                                       | 1 an<br>1 year        | 800-418-3325                          |
| CANADA                           | GRUPE SES CHILE Comercial<br>Lima Av. Providencia, 2351 piso<br>5, oficina 501 Santiago                | 2 años<br>2 years     | 12 308 209 207                        |
| CHILE                            | GRUPE SES COLOMBIA<br>Apartado Aéreo 172, Kilometro 7<br>Via Zipaquira, Cajicá<br>Cundinamarca         | 2 años<br>2 years     | 1800919288                            |
| COLOMBIA                         | SEB Development S.A.S<br>Vodnjarska 26, 10020 Zagreb                                                   | 2 godine<br>2 years   | 01 30 15 204                          |
| HRVATSKA<br>Croatia              | GRUPE SES CZECH REPUBLIC<br>Jankovcova 15845c<br>170 05 Praha 7                                        | 2 roky<br>2 years     | 731 010 111                           |
| CESKA REPUBLIK<br>CZECH REPUBLIC | GRUPE SES DANMARK AS<br>Amcovej 27, 2750 Ballerup                                                      | 2 år<br>2 years       | 44 663 155                            |
| DANMARK<br>DENMARK               | GRUPE SES DEUTSCHLAND<br>GmbH + KRUPS GmbH<br>Hammweg 5, 43097<br>Olfersdorf                           | 2 Jahre<br>2 years    | 212 387 460                           |
| DEUTSCHLAND<br>GERMANY           |                                                                                                        |                       |                                       |

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| <b>ESTONIA</b>                                                                   | GROUPE SEB POLSKA Sp. z o.o.<br>ul. Bukowińska 22b<br>02-703 Warszawa                                                                                                         | 2 aastal<br>2 years |  | 5 840 3777       |
|----------------------------------------------------------------------------------|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|---------------------|--|------------------|
| <b>SUOMI<br/>FINLAND</b>                                                         | Groupe SEB Finland<br>Kutojantie 7, 02030 Espoo                                                                                                                               | 2 Vuotta<br>2 years |  | 09 622 94 20     |
| <b>FRANCE</b> Continentale +<br>Guadeloupe, Martinique, Réunion,<br>Saint Martin | GROUPE SEB FRANCE<br>Service Consommateur légal<br>BP 15<br>69131 ECJULY CEDEX                                                                                                | 1 an<br>1 year      |  | 09 74 50 47 74   |
| <b>ΕΛΛΑΔΑ<br/>GREECE</b>                                                         | SEB GROUPE ΕΛΛΑΔΟΣ Α.Ε.<br>Οδού Καθαγιασμού 7<br>Τ.Κ. 145 61 Ν. Κηφισιά                                                                                                       | 2 χρόνια<br>2 years |  | 2106371251       |
| <b>香港<br/>HONG KONG</b>                                                          | SEB ASIA LTD.<br>Room 903, 5/F, Sun Jif Block,<br>Soyuz House,<br>3 Shean Mong Road, Tai Kok Tsui,<br>Kowloon, Hong-Kong                                                      | 1 year              |  | 85 281 308 898   |
| <b>MAGYARORSZÁG<br/>HUNGARY</b>                                                  | GROUPE SEB CENTRAI<br>EUROPE KIT<br>Támfő köz 4. 2040 Budapest                                                                                                                | 2 év<br>2 years     |  | 06 1 801 8434    |
| <b>INDONESIA</b>                                                                 | GROUPE SEB INDONESIA<br>(Representative office)<br>Sudirman Plaza, Floor Mezzanine 6th<br>Floor<br>Jl. Jenderal Sudirman Kav 76-78,<br>Jakarta 129 10, Indonesia              | 1 year<br>2 anni    |  | +62 21 5793 8881 |
| <b>ITALIA<br/>ITALY</b>                                                          | GROUPE SEB ITALIA S.p.A.<br>Via Montefeltro, 4<br>20136 Milano                                                                                                                | 2 years<br>2 years  |  | 199207354        |
| <b>JAPAN</b>                                                                     | GROUPE SEB JAPAN Co., Ltd<br>1F Takarawa Muse Building,<br>3-14-13 Higashi Gotanda<br>Shinagawa-Ku Tokyo 108-0022                                                             | 1 year              |  | 0570-077772      |
| <b>КАЗАХСТАН<br/>KAZAKHSTAN</b>                                                  | ЖАК «ГРУПА СЕБ-Вссток»<br>120/1/1, Мәскеу, Ләзғаралық көшесі, 16А, 3 ұй                                                                                                       | 2 жыл<br>2 years    |  | 727 378 39 39    |
| <b>한국어<br/>KOREA</b>                                                             | 세브스타 코리아 (주)<br>서울시 강남구 테헤란로 88 405/502<br>2층 110-000                                                                                                                         | 1 year              |  | 1588-1588        |
| <b>LATVIA</b>                                                                    | GROUPE SEB POLSKA Sp. z o.o.<br>ul. Ručowskisa 22a: 02-703<br>Warszawa                                                                                                        | 2 gadi              |  |                  |
| <b>LATVIA</b>                                                                    | GROUPE SEB POLSKA Sp. z o.o.<br>ul. Ručowskisa 22a: 02-703<br>Warszawa                                                                                                        | 2 years             |  | 6 716 2067       |
| <b>LIETUVA</b>                                                                   | GROUPE SEB POLSKA Sp. z o.o.<br>ul. Ručowskisa 22a: 02-703<br>Warszawa                                                                                                        | 2 metai             |  |                  |
| <b>LITHUANIA</b>                                                                 | GROUPE SEB POLSKA Sp. z o.o.<br>ul. Ručowskisa 22a: 02-703<br>Warszawa                                                                                                        | 2 metai<br>2 years  |  | 6 470 8888       |
| <b>LUXEMBOURG</b>                                                                | GROUPE SEB BELGIUM SA NV<br>25 avenue de l'Espérance - ZI<br>6220 Heura                                                                                                       | 2 ans<br>2 years    |  | 0032 70 23 31 59 |
| <b>MACEDONIA</b>                                                                 | Groupe SEB Bulgarie EOOD<br>Office 1, floor 1, 52G Borovo St.<br>1060 Sofia - Bulgaria<br>ГРУПА СЕБ БЪЛГАРИЯ ДООЕЛ<br>Ул. Борово 52 Г.с.п. 1, офис 1,<br>1000 София, България | 2 години 2 years    |  | (0)2 20 50 022   |

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| MALAYSIA                     | GRUPE SEB MALAYSIA S.A.<br>BHD<br>Unit No. 402-403, Level 4, Uptown<br>2,<br>No. 2, Jalan SS2/157, Usmanesia<br>Uptown, 47450, Petaling Jaya,<br>Selangor D.F. Malaysia | 1 year              | 6 585 508 900    |
|------------------------------|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------|---------------------|------------------|
| MEXICO                       | Grupos S.F.B. Mixion, S.A. DE<br>C.V. Colsemita 28 Deep, #01 Col-<br>semita<br>Delegacion Miguel Hidalgo<br>11 550 Mixion D.F.                                          | 1 año<br>1 year     | (01800) 112 8325 |
| MOLDOVA                      | ТОВ «Група СЕБ Молдова»<br>02121, Харьківська площа, 201-203,<br>3 поверх, Київ, Україна                                                                                | 2 anni              | (22) 929240      |
| NEDERLAND<br>The Netherlands | GRUPE SEB NEDERLAND BV<br>Generaalstraat 6<br>3923 LJ Veenendaal                                                                                                        | 2 jaar<br>2 years   | 0318 58 24 24    |
| NEW ZEALAND                  | GRUPE SEB NEW ZEALAND<br>Unit E, Building 3, 199 Main<br>Highway, Otterburn, Auckland                                                                                   | 1 year              | 800 700 711      |
| NORGE<br>NORWAY              | GRUPE SEB NORDIC AS<br>Tromsvej 27<br>2752 Ballerup                                                                                                                     | 2 år<br>2 years     | 815 09 567       |
| PERU                         | GRUPE SEB Peru<br>Av. Camarin Real N° 111 of 605 B<br>San Isidro - Lima                                                                                                 | 1 año<br>1 year     | 4 414 455        |
| POLSKA<br>POLAND             | GRUPE SEB POLSKA Sp. z o.o.<br>ul. Dąbrowskiego 22a, 02 703<br>Warszawa                                                                                                 | 2 lata<br>2 years   | 801 300 421      |
| PORTUGAL                     | GRUPE SEB AFRICA SA<br>Urc. ca. Vafinha<br>Rua Princesa da Beira 3<br>31001-31 B/O 950 - 527 Lisboa                                                                     | 2 anos<br>2 years   | 808 284 735      |
| REPUBLIC OF IRELAND          | GRUPE SEB RELAND<br>Unit 45 Aerodrome Business Park,<br>Collage Road, Rathcoole, Co.<br>Dublin                                                                          | 1 year              | 16 774 903       |
| ROMANIA<br>ROMANIA           | GRUPE SEB ROMANIA<br>Str. Dsmie Constantin nr. 8<br>010632 Bucuragi                                                                                                     | 2 ani<br>2 years    | 0 21 316 87 84   |
| РОССИЯ<br>RUSSIA             | ЗАО «Группа СЕБ Восток»<br>12517 Москва, Ленинградское<br>шоссе, д. 15А, стр. 3                                                                                         | 2 года<br>2 years   | 495 213 32 30    |
| SERBIJA<br>SERBIA            | SEB Development<br>Boris Stancijević 11b<br>11070 Novi Beograd                                                                                                          | 2 godine<br>2 years | 060 0 732 009    |
| SINGAPORE                    | GRUPE SEB SINGAPORE Pty<br>Ltd.<br>59 Jalan Peninjian, #04 01/02<br>L&Y Building, Singapore 117218                                                                      | 1 year              | 6 585 508 900    |
| SLOVENSKO SLOVAKIA           | GRUPE SEB Slovensko, spol. s<br>r.o.<br>Rybničná 40, 831 00 Bratislava                                                                                                  | 2 roky<br>2 years   | 233 585 224      |

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|  |                                                         |  |  |
| <b>SLOVENIA SLOVENIA</b>                                                         | SEB d.o.o.<br>Gregorova ulica 6<br>2000 VARŠOR                                                                                          | 2 Infr<br>2 years                                                                | 02 234 94 90                                                                     |
| <b>ESPAÑA</b>                                                                    | GRUPE SCB IBER D.A.S.A.                                                                                                                 | 2 years                                                                          |                                                                                  |
| <b>SPAIN</b>                                                                     | C/Almagro, 119-121, Corral de<br>Escuelas, 08018 Barcelona                                                                              | 2 years                                                                          | 902 31 24 90                                                                     |
| <b>SVERIGE</b>                                                                   | TEFAL SVENIGE SUBSIDIARY OF<br>GROUP SEB NORDIC                                                                                         | 2 a                                                                              |                                                                                  |
| <b>SWEDEN</b>                                                                    | Inskåpsten 14 A, 194 52 Uppsala<br>Västby                                                                                               | 2 years                                                                          | 08 594 213 30                                                                    |
| <b>SUISSE CHWELZ<br/>SWITZERLAND</b>                                             | GRUPE SEB SCHWEIZ GmbH<br>Thurgautenstrasse 105<br>3152 Glödnau                                                                         | 2 ans<br>2 Jahre<br>2 years                                                      | 044 837 18 40                                                                    |
| <b>TAIWAN</b>                                                                    | SEB ASIA LTD Taiwan Branch<br>4F, No. 37 Dingding Rd.<br>Shilin Dist, Taipei City 11138,<br>Taiwan (R.O.C.)                             | 1 year                                                                           | 886-2-2833 3716                                                                  |
| <b>THAILAND</b>                                                                  | GRUPE SEB THAILAND<br>204/65 Sathat Tower, 14th Floor,<br>Village Square<br>New Phetburi Road,<br>Bangkok, Huaykwang, Bangkok,<br>10520 | 2 years                                                                          | 662 351 8911                                                                     |
| <b>TÜRKIYE<br/>TURKEY</b>                                                        | GRUP SEB İSTANBUL AS<br>Beybi C z Plaza Deleboyo Cad.<br>Meydan Sok., No: 26 K: 2 Maslak                                                | 2 Yıl<br>2 years                                                                 | 216 444 40 58                                                                    |
| <b>U.S.A.<br/>Україна</b>                                                        | GRUPPE SEB USA<br>212 Eden Road, Millville, NJ<br>08332                                                                                 | 1 year<br>2 year                                                                 | 800-395-6325                                                                     |
| <b>UKRAINE</b>                                                                   | ТОВ «ТРЕФАЛ СЕБ Україна»<br>22121, Харківська вулиця, 201-223,<br>5 поверх, Київ, Україна                                               | 2 years                                                                          | 044 390 13 04                                                                    |
| <b>UNITED KINGDOM</b>                                                            | GRUPE SCB UK LTD<br>Riverside House, Rivers de Walk<br>Winnico, Berkshire, SL4 1NA                                                      | 1 year                                                                           | 8 456 021 454                                                                    |
| <b>VENEZUELA</b>                                                                 | GRUPE SCB VENEZUELA<br>Av Eugenio Mendoza, Centro<br>Leticia, Torre ING Bank, Piso 15<br>C/A 185<br>Urb. La Candelaria Caracas          | 2 años<br><br>2 years                                                            | 0800-7268724<br>+84-8 38644037                                                   |
| <b>VIETNAM</b>                                                                   | Vietnam Far Joint Stock Company<br>20 Nguyen Thi Nhu Street, Ward 3,<br>Tan Dinh Dist., HCM city                                        | 1 year                                                                           | +84-8 38645630                                                                   |



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