

Sage™ by Heston Blumenthal® Customer Service Centre

Freephone (UK Landline): 0808 178 1650

Mobile Calls (National Rate): 0333 0142 970

www.sageappliances.co.uk

customerservice@sageappliances.co.uk

Register your product and get more from your purchase

Product registration takes only a few minutes and ensures a record of your purchase. Registration also makes it easier to get support and advice on any questions or issues that you might have in the future. If you wish, we can also send you free recipes and additional hints and tips on making the best of your appliance.

➤ Go to www.sageappliances.co.uk and click on 'Product Registration'.

What's on your mind?

Our constant aim is to improve the quality and features of our appliances. We welcome your comments and ideas in assisting our ongoing development.

➤ Go to www.sageappliances.co.uk and click on 'Support'.

the Compact Kettle™ Pure

Instruction Booklet



BKE395UK

Sage™ by heston
blumenthal®

Registered in England & Wales No. 8223512. Due to continued product improvement, the products illustrated or photographed in this document may vary slightly from the actual product.

Copyright BRG Appliances 2014.

BKE395UK Issue - B14

Sage™ by heston
blumenthal®

- 3 Sage recommends safety first
- 7 Know your Sage product
- 8 Operating your Sage product
- 9 Care & Cleaning

At Sage™ by Heston Blumenthal® we are very safety conscious. We design and manufacture appliances with your safety foremost in mind. We also ask that you exercise a degree of care when using any electrical appliance and adhere to the following precautions.

IMPORTANT SAFEGUARDS

READ ALL INSTRUCTIONS BEFORE USE AND SAVE FOR FUTURE REFERENCE

- Before using for the first time please ensure that your electricity supply is the same as shown on the rating label on the underside of the appliance. If you have any concerns please contact your local electricity company.
- Your Sage™ by Heston Blumenthal® appliance includes a BS 13 amp moulded mains plug on the supply cord.
- Should you need to change this plug, please complete the rewiring as follows (after safe disposal of the moulded plug).
- Please note that a cut off plug inserted into a socket is a serious danger risk.
- Wires are coloured as follows:
 - Blue = Neutral
 - Brown = Live
 - Green & Yellow = Earth
- As the colours of the wire may not correspond with the coloured markings which identify the terminals in your plug, please refer to the following:
 - The Blue wire must be connected to the terminal which is marked 'N'.
 - The Brown wire must be connected to the terminal which is marked with the letter 'L'.
 - The Green & Yellow wire must be connected to the terminal which is marked with the letter E or the earth symbol \perp .
- Please note that if a 13 amp plug is used, a 13 amp fuse should be used.

- Carefully read all instructions before operating and save for future reference.
- Carefully read all instructions before operating the Sage Compact Kettle™ Pure for the first time and save for future reference.
- Remove and safely discard any packaging material and promotional labels before using the kettle for the first time.
- To eliminate a choking hazard for young children, remove and safely discard the protective cover fitted to the power plug of this appliance.
- This kettle has been designed specifically for the purpose of boiling drinking quality water only. Under no circumstances should this product be used to boil any other liquids or foodstuffs.
- Do not place the kettle near the edge of a bench or table during operation. Ensure that the surface is level, clean and free of water and other substances.
- Do not operate the kettle on a sink drain board.
- Do not place the kettle on or near a hot gas burner, electric element or where it could touch a heated oven.
- Keep the kettle clear of walls, curtains and other heat or steam sensitive materials. Minimum 20cm distance.
- Always ensure the kettle is properly assembled before use. Follow the instructions provided in this book.
- The kettle must be used only with the power base supplied.
- This kettle is not intended to be operated by means of an external timer or separate remote control system.
- Do not touch hot surfaces. Use the handle for lifting and carrying the kettle.
- Do not place anything on top of the lid.
- Always ensure the kettle switch is in the 'off' position, then turn the power off at the power outlet and remove the plug from the power outlet before attempting to move the appliance, when the appliance is not in use and before cleaning and storing.

- Use caution when pouring water from the kettle, as boiling water and steam will scald. Do not pour water too quickly.
 - To protect against electric shock, do not immerse the kettle base, power base, power cord or power plug in water or allow moisture to come in contact with these parts.
 - Do not remove the kettle from the power base during operation. Ensure the kettle is switched to 'off' position after the water has boiled before removing the kettle from the power base.
 - Do not move the kettle while it is switched on.
 - Do not open the lid during operation.
 - Do not overfill the kettle past the maximum water level mark. If the kettle is overfilled, boiling water may be ejected.
 - Keep the kettle clean. Follow the cleaning instructions provided in this book.
 - BPA Free applies to the water poured from the kettle not to the kettle itself.
- Migration tests show water boiled in this kettle will be BPA Free to a resolution of 1 part per million
- IMPORTANT SAFEGUARDS FOR ALL ELECTRICAL APPLIANCES**
- Fully unwind the power cord before use.
 - Do not let the power cord hang over the edge of a bench or table, touch hot surfaces or become knotted.
 - To protect against electric shock do not immerse the power cord, power plug or appliance in water or any other liquid.
 - The appliance is not intended for use by persons (including children) with reduced physical, sensory or mental capabilities, or lack of experience and knowledge, unless they have been given supervision or instruction concerning use of the appliance by a person responsible for their safety.
 - Children should be supervised to ensure that they do not play with the appliance.

SAGE RECOMMENDS SAFETY FIRST

- This appliance can be used by children aged from 8 years and above and persons with reduced physical, sensory or mental capabilities or lack of experience and knowledge if they have been given supervision or instruction concerning use of the appliance in a safe way and understand the hazards involved. Children shall not play with the appliance. Cleaning and user maintenance shall not be made by children without supervision.
- Misuse may cause injury.
- Always disconnect the appliance from the supply if it is left unattended and before assembling, disassembling and cleaning.
- It is recommended to regularly inspect the appliance. To avoid a hazard do not use the appliance if power cord, power plug or appliance becomes damaged in any way. Return the entire appliance to the nearest authorised Sage Service Centre for examination and/or repair.
- Any maintenance other than cleaning should be performed at an authorised Sage Service Centre.
- This appliance is for household use only. Do not use this appliance for anything other than its intended use. Do not use in moving vehicles or boats. Do not use outdoors. Misuse may cause injury.
- The installation of a residual current device (safety switch is recommended to provide additional safety protection when using electrical appliances. It is advisable that a safety switch with a rated residual operating current not exceeding 30mA be installed in the electrical circuit supplying the appliance. See your electrician for professional advice.
- Keep the appliance and its cord out of reach of children aged less than 8 years



WARNING

Do not operate the kettle on an inclined surface. Do not move the kettle while it is switched on.

SAVE THESE INSTRUCTIONS

KNOW YOUR SAGE PRODUCT



- A. **Cushion Controlled Lid with BPA Free* Viewing Window**
- B. **1 Litre/4 Cup Capacity**
- C. **German SCHOTT Glass Jug**
- D. **Premium Quality Brushed Stainless Steel**
- E. **Lid Release Button**
- F. **Illuminated On/Off Switch**
- G. **Multi Directional Base**

NOT SHOWN

- **Concealed Element**
- **Auto Shut Off & Boil Dry Protection**
- **Hidden Cord Storage**

* Laboratory tests show water not containing BPA that is boiled in this kettle will be BPA Free to a resolution of 1 part per million.

OPERATING YOUR SAGE PRODUCT

BEFORE FIRST USE

Remove any promotional material attached to your kettle. It is recommended that before first use, the kettle is filled to the maximum level with cold tap water, boiled and water discarded. Your kettle will only operate when positioned on the power base with the 'On/Off' switch in the 'On' position. The kettle will automatically switch off once the water has boiled.

OPERATION OF YOUR KETTLE

To fill the kettle, remove it from the power base and open lid by pressing the lid release button. Fill with the desired amount of water.

NOTE

Always fill the kettle between the minimum (250ml) and maximum (1000ml) marks on the water window. Too little water will result in the kettle switching 'Off' before the water has boiled. Filling above the maximum mark (MAX) may result in boiling water splashing from the kettle.

Ensure the lid is locked firmly into place. Position the kettle securely onto the power base. Insert the power plug into a 230V power outlet and switch on.

Press the 'On/Off' switch to the 'On' position for water to boil.

NOTE

This kettle must only be used with the power base supplied. Use caution when pouring water from your kettle, as boiling water will scald. Do not pour the water too quickly.

The kettle will automatically switch 'off' once the water has boiled. Lift the kettle

from the power base and pour the water. Take care to hold the kettle level, especially when filled to the maximum level. To re-boil it may be necessary to wait for a few seconds to allow the control to reset.

If further heating of the kettle is not required, switch 'Off' at the power outlet, unplug the power cord and empty the water from the kettle. Replace the kettle onto the power base and close the lid.

SAFETY BOIL DRY PROTECTION

The kettle is fitted with a safety device which protects against overheating should the appliance be operated with insufficient water. If this occurs, the kettle will stop heating. Switch 'Off' at the power outlet and allow kettle to cool before refilling. Remove the kettle from the power base and add water. Return the kettle to the power base. The safety device will then automatically reset.

For additional safety, your kettle is fitted with an additional thermal cut out. In the event of overheating, the kettle will automatically shut down to prevent further damage. Should this occur, take your kettle to an authorised Sage Service Centre.

WARNING

The appliance is designed for boiling of drinking quality water only. Never use to heat or boil any other liquids or foodstuffs. The lid should always be firmly in place and locked into the closed position before use.

WARNING

Do not press the lid release button to open the lid during and after operation. This may result in boiling water splashing from the kettle. Pour out all the hot water from the kettle before opening the lid to refill.

CARE & CLEANING

Always switch 'off' at the power outlet and unplug the appliance from the power outlet before cleaning.

NOTE

The concealed element in the base of the kettle is made from high quality stainless steel. Any brown stains appearing are the results of mineral deposits and are not rust.

REMOVAL OF MINERAL DEPOSITS

Mineral deposits in tap water may cause the kettle interior and water gauge to discolour over time. This may be removed by using Sage Kettle Cleaner (BKC250) or a proprietary kettle descaler which is available from most leading supermarkets, department and hardware stores.

SAGE KETTLE CLEANER

Directions for use:

1. Add 60ml of Sage Kettle Cleaner to 1 litre of water.
2. Fill kettle with mixture on a protected surface.
3. Bring kettle to boil and let stand for 30 minutes.
4. Clean spout by using a cloth dampened with Sage Kettle Cleaner, rub well. Then wipe off.
5. Bring the kettle to boil for a second time, then empty solution.
6. Fill kettle with fresh water and bring to the boil, discard boiled water. Now your kettle is ready to make your next cup of tea or coffee.

Alternatively:

1. Fill the kettle until $\frac{2}{3}$ full with 1 part vinegar and 2 parts water. Boil and allow to stand overnight.
2. Empty the solution from the kettle. Fill the kettle with clean water, bring to boil and discard the water.
3. Repeat and the kettle will be ready for use.

WARNING

Never immerse the kettle base, switch area, power base, power cord or power plug in water, or allow moisture to come into contact with these parts.

TO CLEAN THE EXTERIOR

The outside of the kettle may be wiped over with a damp cloth and polished with a soft dry cloth.

 **CAUTION**

To prevent damage to the kettle do not use chemicals, alkaline cleaning agents, steel wool or abrasive cleaners to clean the inside or outside of the kettle. Use a mild cleaning agent with a soft damp cloth.

STORAGE

Ensure the kettle is switched off, clean and dry before storing. Ensure the lid is closed and locked securely into place. Wrap the power cord around the cord storage under the power base. Stand the kettle upright on the power base. Do not store anything on top.