Shark. **PRO SONIC STEAM POCKET®** MOP S3701UKL **OWNER'S GUIDE** 

# IMPORTANT SAFETY INSTRUCTIONS

# For Household Use Only

WHEN USING YOUR SHARK® STEAM MOP, BASIC SAFETY PRECAUTIONS SHOULD ALWAYS BE FOLLOWED, INCLUDING THE FOLLOWING:

# READ ALL INSTRUCTIONS BEFORE USING YOUR STEAM MOP.



#### DANGER OF SCALDING.

Please use caution when using the Steam Mop. The steam emitted from the Steam Mop is very hot.

# **IMPORTANT:**

This appliance is not intended for use by persons (including children) with reduced physical, sensory or mental capabilities or lack of experience and knowledge, unless they have been given supervision or instruction concerning the use of the appliance by a person responsible for their safety.

Children should be supervised to ensure that they do not play with the appliance.

# **WARNING:**

# TO REDUCE THE RISK OF FIRE, ELECTRIC SHOCK OR INJURY:

- 1. Use the system only for its intended use.
- 2. **DO NOT** use outdoors.
- DO NOT leave the appliance unattended when plugged in. Always unplug the power cord from the electrical outlet when not in use and before servicing.
- DO NOT allow to be used as a toy. DO NOT allow the appliance to be used by children. Close attention is necessary when used by or near children, pets or plants.
- 5. Children should be supervised to ensure that they do not play with the appliance.
- 6. Use only as described in this manual.
- 7. Use only manufacturer's recommended accessories.
- 8. **DO NOT** operate the appliance with a damaged plug or cord, or if the unit has been dropped or damaged. To avoid the risk of electric shock, do not disassemble or attempt to repair the appliance on your own. If the supply cord is damaged, it must be replaced by a qualified electrician in order to avoid a hazard. Incorrect re-assembly or repair can cause a risk of electrical shock or injury to persons when the appliance is used.
- To protect against a risk of electric shock, **DO NOT** immerse the Steam Mop into water or any other liquids.
- DO NOT handle plug or Steam Mop with wet hands or operate appliance without shoes.
- 11. DO NOT pull or carry by power cord, use power cord as handle, close a door on the power cord, or pull the power cord around sharp edges or corners. Keep power cord away from heated surfaces.

- 12. DO NOT unplug by pulling on power cord. To unplug, grasp the plug not the power cord. Do not use extension cords or outlets with inadequate current carrying capacity.
- 13. **DO NOT** put any objects into openings. Do not use with any opening that is blocked.
- 14. **DO NOT** put hands or feet under the Steam Mop. Unit gets very hot.
- 15. **DO NOT** use for space heating purposes.
- 16. Use **ONLY** on flat, horizontal surfaces. Do not use on walls, counters or windows.
- DO NOT use on leather, wax polished furniture or floors, synthetic fabrics, velvet or other delicate, steam sensitive materials.
- 18. Liquid or steam must not be directed towards equipment containing electrical components, such as the interior of ovens..
- 19. DO NOT add cleaning solutions, scented perfumes, oils or any other chemicals to the water used in this appliance as this may damage the unit or make it unsafe for use. If you live in a hard water area, we recommend using distilled water in your Steam Mop.
- When in use, NEVER turn the appliance over or on its side. NEVER DIRECT STEAM TOWARDS PEOPLE, ANIMALS OR PLANTS.
- 21. NEVER LEAVE THE STEAM MOP IN ONE SPOT ON ANY SURFACE FOR ANY PERIOD OF TIME WHEN MICROFIBRE PAD IS ATTACHED AS THIS WILL DAMAGE YOUR FLOORS.
- 22. Carefully remove the microfibre cleaning pad immediately after you have unplugged and allowed the Steam Mop to cool.
- 23. When cleaning the Steam Mop, unplug the power cord from the electrical outlet and clean with a dry or damp cloth. Do not pour water or use alcohol, benzene or paint thinner on the unit.
- 24. Extreme caution should be exercised when using this appliance to clean stairs.
- 25. Never use the Steam Mop without microfibre cleaning pad attached.

- 26. Keep your work area well lit.
- 27. Store the Steam Mop indoors in a cool, dry place.
- 28. To avoid circuit overload, do not operate another appliance on the same socket (circuit) as the steam cleaner.
- 29. If an extension cord is absolutely necessary, an extension cord rated a minimum of 15 ampere, 14 gage cord should be used. Cords rated for less amperage may overheat. Care should be taken to arrange cord so that it cannot be pulled or tripped over
- 30. DO NOT leave unattended when the system is connected to a power supply or electrical outlet. Turn off all controls before unplugging the unit.
- 31. **DO NOT** store unit with damp or wet cleaning pad attached. Never leave the steam mop in one spot on any surface for any period of time with a damp or wet cleaning pad attached as this will damage your floors.
- 32. Always unplug and allow the Steam Mop to cool before removing or changing mop heads.
- 33. Make sure that the water tank door closed when using the appliance.
- warning: Your Steam Mop is designed to clean hard floor surfaces that will withstand high heat. Do not use on unsealed wood or unglazed ceramic floors. On surfaces that have been treated with wax or some no wax floors, the sheen may be removed by the heat and steam action. It is always recommended to test an isolated area of the surface to be cleaned before proceeding. We also recommend that you check the use and care instructions from the floor manufacturer.

# SAVE THESE INSTRUCTIONS

**?** Freephone: 0800 862 0453

#### **Contents**

This appliance complies with the European directives for electromagnetic compatibility (EMC) 2004/108/EC and its revisions, as well as Low Voltage Directive (LVD) 2006/95/EC and its revisions.



This marking indicates that this product should not be disposed with other household wastes throughout the EU. To prevent possible harm to the environment or human health from uncontrolled waste disposal, recycle it responsibly to promote the sustainable reuse of material sources. To return your used device, please use the return and collection systems or contact the retailer where this product was purchased. They can take this product for environmental safe recycling.

This product has no on/off switch and operates when plugged into the main supply source. Disconnect the plug from mains after use.

Although the product is not provided with standby mode or off mode, it still fulfills the requirements of 1275/2008/EC - the directive for Eco-Design requirements since according to technical justification, it is considered as inappropriate to provide standby and off modes when connecting to mains. To reduce energy consumption be sure to unplug the unit after use.

Thank you for purchasing the Shark® Pro Sonic Steam Pocket® Mop.

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This manual covers model number: S3701UKL 11

#### **TECHNICAL SPECIFICATIONS**

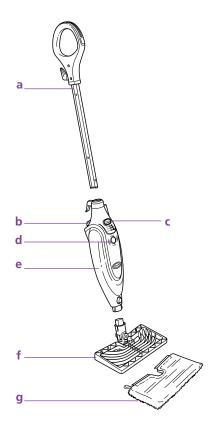
Voltage: 220-240V~, 50/60Hz.

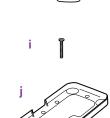
Power: 1550 Watts

Water Capacity: 450 ml (15.2 oz.)

## **Getting Started**

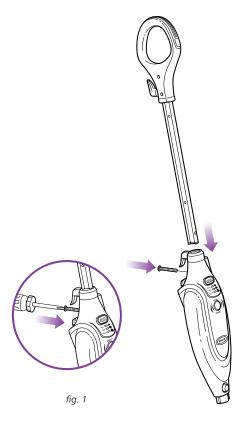
When assembling your Steam Mop there may be a little water in or around the water tank. This is because we test all our Steam Mops 100% before you buy them, so you get a quality **Shark® Pro Sonic Steam Pocket®** Mop.





- a Mop Handle
- b Water Tank Cap (not shown)
- Steam Selector Button
- d Sonic Scrub On/Off Button
- e Steam Mop Body
- f Sonic Head
- g Sonic Lift<sup>™</sup> Cleaning Pads (x2)

- h Filling Flask
- i (1) 6mm x 54mm Large Screw\*
- j Carpet Glider
- \*Phillips or flat head screwdriver can be used. Screwdriver not included.

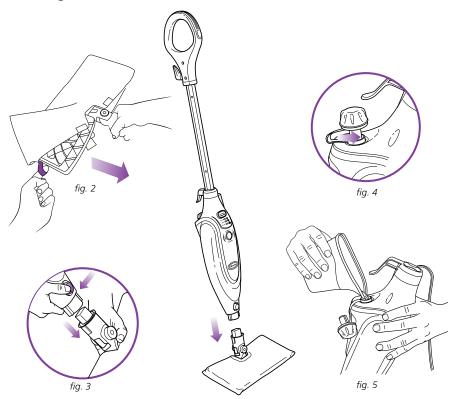


⚠ IMPORTANT: Always make sure the Steam Mop is UNPLUGGED from the wall when not in use. Never fill the Steam Mop, attach the Sonic mop head, change or remove the cleaning pad when the Steam Mop is plugged into the wall. To prolong the life of your Shark® Pro Sonic Steam Pocket® Mop, we recommend using distilled water. Make sure you only add water to the tank. Chemicals or cleaning solution may damage the appliance and could be unsafe for you and your family.

#### **ASSEMBLE**

1 Insert the Mop handle end labeled "Front" into the Steam Mop body. Make sure it is inserted past the line printed on the pole. Secure the assembled handle and pole by using the large screw and a Phillips or a flat head screwdriver (screwdriver not included). (fig. 1)

### **Getting Started - cont'd**



- 2 Fit one side of the Sonic Lift™ cleaning pad onto the Sonic mop head first, making sure that the scrub side is facing down, then using the lavender loop, pull the pocket over the head. Attach the hook and loop quick fasteners on the top of the pocket to secure in place. (fig. 2)
- 3 Snap the mop head into the mop body by lining up the groove on the back of the mop body with the groove on the back of the mop head. Push until you hear it "click" into place. (fig. 3)
- 4 Turn the water tank cap counter clockwise and remove from the tank. (fig. 4)

Use the filling flask and pour water into the tank. Do not overfill. Replace the cap on the water tank. (**fig. 5**)

wood or unglazed ceramic floors. On surfaces that have been treated with wax or some no wax floors, the sheen may be removed by the heat and steam action. It is always recommended to test an isolated area of the surface to be cleaned before proceeding. We recommend that you check the use and care instructions from the floor manufacturer.

**NOTE:** To prolong the life of your Steam Mop, we recommend using distilled water.

### **Using Your Steam Mop**

⚠ IMPORTANT: Make sure you do not use the mop without attaching a cleaning pad and adding water to the tank first. When you are using the mop for the first time, it might take longer than the normal 30 seconds to start steaming.

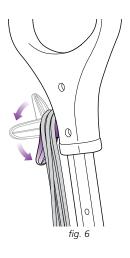




fig. 7

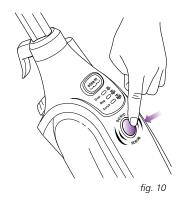
- ▲ IMPORTANT: Your Steam Mop needs water to make steam! Never use your Steam Mop without water in the tank.
  - Sweep or vacuum your floors prior to cleaning with your Steam Mop.
- 1 Pull and twist the quick release cord holder to unwrap the power cord completely. Plug into an electrical outlet. (fig. 6)
- 2 The power "On" light around the Sonic Scrub button will turn blue. If the light does not turn on, reference the troubleshooting section on page 11. (fig. 7)
- NOTE: The Steam Mop is on when it is plugged in. Unplug when you want to turn it off.
- ▲ NOTE: The Sonic Scrub On/Off button is only for activating the "Sonic Scrub" function of the Steam Mop. It does not turn the appliance on or off.

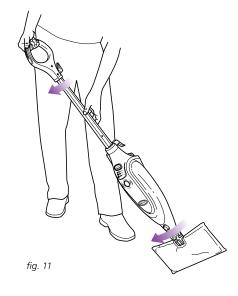
### Using Your Steam Mop - cont'd



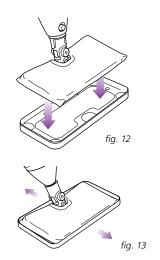


The Sonic Lift™ cleaning pad has two different cleaning sides. One side has nylon scrubbers to break up tough stains and the other side is a shaggy cleaning pad to lift up and lock away dirt and debris.





The steam mop will not clean your carpeting or area rugs. However, it is great for grooming and freshening.



#### **SELECTING YOUR STEAM SETTING**

3 Press the STEAM button once for DUST setting (DUST lighted setting indicator will illuminate). DUST setting is a light steam for a quick dusting and the best dry time. (fig. 8)

Press the STEAM button a second time to activate the MOP setting. MOP setting is for normal, everyday steam cleaning. (**fig. 9**)

Press the STEAM button a third time to activate the SCRUB setting. SCRUB setting is for heavy cleaning and will leave floors damp.

To better understand which steam setting to use for your cleaning task, turn to page 8.

Press the STEAM button until the light flashes to stop the steam.

#### **USING SONIC SCRUB**

Use the "Sonic Scrub" feature and the scrub side of the Sonic Lift™ cleaning pad to clean tough, dried on stains faster and easier.

- **4** Press the Sonic On/Off button to turn on the "Sonic Scrub". (**fig. 10**)
- 5 Use the scrub side of the Sonic Lift™ cleaning pad to break up the tough stains. Then flip the Sonic mop head over to use the shaggy side of the Sonic Lift™ cleaning pad to lift up and lock away all of the dirt and debris. (fig. 11)
- 6 When the water tank is empty, the **Pro Sonic Steam Pocket®** Mop will stop
  producing steam. You can refill the water
  tank at any time as long as the mop is
  unplugged from the outlet. Follow the
  instructions from page 4.

■ IMPORTANT: Never leave the Pro Sonic Steam Pocket® Mop with a damp/wet Sonic Lift™ cleaning pad on any floor surface for any amount of time as this may damage the floor.

NOTE: Please wait 2-3 minutes for the Steam Mop to cool off before removing the cleaning pad. Never leave the Steam Mop with a damp/wet microfibre cleaning pad on any floor.

#### **USING THE CARPET GLIDER**

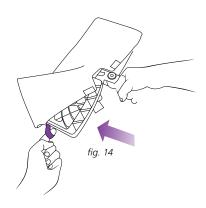
- 1 The Carpet Glider can be used with the Sonic mop head to lightly steam your carpet and area rugs. Just place the mop head with the Sonic Lift™ cleaning pad attached (shaggy side down) into the glider. (fig. 12)
- 2 Move the steam mop back and forth across a section of the carpet. (fig. 13)

## Using Your Steam Mop - cont'd

The **Shark® Pro Sonic Steam Pocket®** Mop has three unique steam settings so you can use the perfect amount of steam for the cleaning task at hand. See below for tips on when to use each setting.

Setting	Ideal for These Surfaces	Recommended Usage
DUST (1)	Laminate Bamboo Hardwood Marble	Light cleaning and dusting Loosen and lift light dirt Sanitise floors
MOP ₹	Hardwood Marble Tile Stone	Basic, everyday cleaning Remove spots and smaller messes Clean moderate and heavily-trafficked areas Sanitise floors
SCRUB	Tile Stone Linoleum  Carpet (with Carpet Glider)	Tough cleaning and removal of stuck-on messes and stains  Deep clean heavily-trafficked areas  Cut through heavy dirt and grime  Sanitise floors  Freshen area rugs and carpets

# **Care of Your Steam Mop**



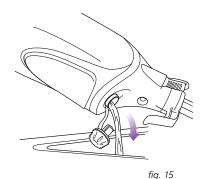




fig. 16

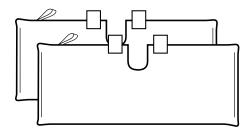
#### AFTER USE AND STORAGE

1 When you have finished using the Steam Mop, press the STEAM button until the LED light turns flashing BLUE. This stops the unit from steaming. Unplug the cord from the outlet and place the mop into the upright position. Let the unit cool for 2-3 minutes.

Remove the microfibre cleaning pad by releasing the quick fasteners and using the lavender loop on the side of the pocket, avoiding contact with the hot pad or dirt. (fig. 14)

- 2 Empty the water tank before storage. Remove the water tank cap and empty the tank over a sink. Replace the water cap. (fig. 15)
- 3 To store the *Shark® Pro Sonic Steam Pocket®* Mop hanging up, first remove the head (after it has cooled and the steam has been released) then hang on a large hook.
  (fig. 16)

# Care of Your Steam Mop - cont'd





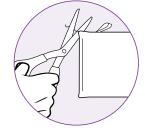


fig. 18

#### **CARE OF YOUR CLEANING PAD**

- NOTE: For optimal cleaning performance pads may be need to be washed up to three (3) times.
- 1 We recommend washing your Sonic Lift™ cleaning pads separately from other fabrics to avoid picking up lint. Only use liquid detergent (no powder detergent). Do not use any fabric softeners or bleach. Air dry or use low dryer setting. (fig. 17)
- 2 If there are loose threads on the cleaning pad carefully cut the thread with scissors. Do not pull on them or cut at the base. (fig. 18)
- ▲ IMPORTANT: The cleaning pad may be very hot from the steam. Use caution when removing. Let the unit cool for 2-3 minutes before removing the cleaning pad.

# AVOIDING DECALCIFICATION IN YOUR STEAM MOP

Calcium and mineral deposits can build up and impact the performance of your Steam Mop over time. To extend the life of your product we recommend that you use distilled water.

## **Troubleshooting Guide**

PROBLEM	POSSIBLE REASONS & SOLUTIONS
The <b>Pro Sonic Steam</b> <b>Pocket®</b> Mop will not turn-on.	Your Steam Mop should be securely plugged into an electrical outlet only.  Check your fuse or breaker.  If your unit still does not work, give us a call at: Freephone 0800 862 0453.
The unit will not make steam.	Is there water in the water tank? If not, add water to your Steam Mop following instructions on page 4.  If the unit still doesn't make steam, follow the decalcification instructions on page 10.
Cannot select steam setting/flashing blue light remains on.	If you have already plugged in your unit, unplug and try a different outlet. This may reset the standby mode.  Add water to the tank and press the STEAM button to select a steam setting.  If your unit still does not work, give us a call at: Freephone 0800 862 0453.
The <b>Pro Sonic Steam Pocket®</b> Mop leaves water on the floor.	Check to see if your Sonic Lift™ cleaning pad is soaked through. We recommend you unplug the Steam Mop and change the Sonic Lift™ cleaning pad.  Make sure the Sonic Lift™ cleaning pad is attached correctly.  For optimal cleaning performance pads may be need to be washed up to three (3) times.
The <b>Pro Sonic Steam Pocket®</b> Mop left a white spot on the floor.	Do not leave your Steam Mop on the floor with a damp or wet cleaning pad.  If you're using tap water we recommend switching to distilled water.  Make sure the cap is securely on the water tank.
Floors are cloudy, streaky or spotty after steaming.	The Sonic Lift™ cleaning pad might be dirty. Change the cleaning pad.  If you washed the Sonic Lift™ cleaning pad with powder detergent, then it may be damaged and require replacement.  You might have left the mop in the same spot for too long.  Do you have hard water? If you do, you might want to switch to distilled water.  This might be leftover from past cleaners used on the floor surface. Use the   Pro Sonic Steam Pocket® Mop a few more times and see if the leftover cloudiness is removed. If this does not work, we suggest rinsing the floor with water, letting it dry, and then steam mopping again with a clean pad. One or more rinses generally removes the residue. A more stubborn case may require you to rinse the floor with a mix of one part vinegar and two parts water.  For optimal cleaning performance pads may be need to be washed up to three (3) times.
The <b>Pro Sonic Steam Pocket®</b> Mop is hard to push.	Make sure the Sonic Lift™ cleaning pad is attached correctly.  Check to see if the Sonic Lift™ cleaning pad is excessively dirty.  Check to see if the Sonic Lift™ cleaning pad is excessively wet. If it is, change to a dry cleaning pad.

Shark Customer Services PO Box 298 Mirfield WF14 9BA Freephone 0800 862 0453 www.lakeland.co.uk

**Technical Details** 

Model number: S3701UKL 11 Input: 1550 Watts

Main unit voltage: 220-240V~, 50/60 Hz.

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Illustrations may differ from actual product.

